

**For Immediate Release**

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## **Missouri Services Navigator helps Missourians in need instantly find essential services**

JEFFERSON CITY, MO – Missourians in need can find essential services, such as nearly 240 food pantries, food banks, school meal programs for students, diaper banks, and more through the online [Missouri Services Navigator](#) system. The Services Navigator offers instant access to programs and services available in Missouri. There are currently over 2,000 services listed, with new services added daily. Searches can be keyword, location, and/or service. Every program and service contains a map of the location as well as contact information.

The Missouri Services Navigator can also link families to services such as:

- Child care
- Counseling
- Financial services
- Organizations that assist with food, health/dental services, housing, and help with legal issues, transportation, and utilities
- Employment and mental health services for the disabled, dislocated workers and youth, and others seeking employment
- Information on educational services such as HiSET, job training, apprenticeships, and post-secondary education

“Some families for the first time may be struggling with essential needs and have never had to turn the state or organizations to help them get through a crisis,” said **Jennifer Tidball, Acting Director, Department of Social Services**. “These Missourians do not know where to go to get the support they need to cope with their family’s current situation. The Missouri Service Navigator can help ease that search so families can connect faster to vital services to help them remain safe and healthy.”

During COVID-19, communities are rapidly expanding or changing services to better support

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AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES

TDD / TTY: 800-735-2966

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the shifting needs of citizens and the Missouri Services Navigator system allows Missourians to keep this information up to date. The “Suggest Changes” at the bottom of each entry allows the user to make corrections, make it easier to read, or add keywords to make it easier to find the service. The "Suggest a New Service" allows the addition of new or missing providers. The state reviews all suggestions before publishing the information. Instructions on how to suggest a change or add information is available on the [Missouri Services Navigator](#) web site.

Missourians in need of information on Food Stamp, Medicaid, Child Care Subsidy, or Temporary Assistance for Needy Families benefit programs can visit [dss.mo.gov](#). Missourians can also apply for those services 24/7 online by visiting [MyDSS.mo.gov](#), or sending completed applications and verification documents by email to [FSD.Documents@dss.mo.gov](#), or by fax to 573-526-9400. Missourians who have questions or need assistance can call 855-FSD-INFO or 855-373-4636 Monday through Friday, 6:00 a.m. to 6:30 p.m., Saturday 8:00 a.m. to 5:00 p.m. Please note on Easter Sunday, April 12<sup>th</sup>, the FSD Information Center will be closed.

The Department of Social Services is committed to serving the needs of Missouri citizens during COVID-19 pandemic. Information regarding the department’s response to the pandemic is available online <https://dss.mo.gov/covid-19>.

**The mission of the Department of Social Services is to empower Missourians to live safe, healthy, and productive lives.** Visit [dss.mo.gov](#) to learn more about the Department of Social Services and follow us on [Facebook](#) and [Twitter](#).

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