



DO YOU KNOW ABOUT CORONAVIRUS (COVID-19) COMMUNITY & PUBLIC HEALTH RESOURCES?

On March 24, 2020 at 3:00 P.M., Mayor McClure, City of Springfield and Presiding Commissioner Bob Dixon, of Greene County issued “Stay at Home” Orders that will take effect at 12:01 A.M. on Thursday, March 26, 2020. Essential businesses will remain open like grocery stores, restaurants and other types of businesses. More detailed information about essential businesses and the details of the “Stay at Home” Order is available on the city’s website: www.springfield.mo.gov or through the City of Springfield’s Facebook page. Below, please find a list of resources that might be helpful to you and those you serve. Please feel free to share:

PUBLIC HEALTH RESOURCES

❖ **Help Ozarks**

Help Ozarks is the City of Springfield’s main website to share official directions to slow the spread of the coronavirus (COVID-19). This website provides direct links to information on the latest Springfield-Greene County health updates, resources for job seekers and employers, and a pledge citizens, businesses and institutions can voluntarily take to show commitment to slowing the spread of the Coronavirus. For more information visit: <https://www.springfieldmo.gov/5107/Help-Ozarks>

❖ **Springfield-Greene County Health Department | COVID-19 Resources**

The Springfield-Greene County Health Department’s website has guidelines for good hand and respiratory hygiene habits, tips for at-risk groups that may be more affected by the Coronavirus (COVID-19) and guidance for travel and isolation/quarantine timelines. The health department’s website also shows testing sites—Cox Virtual Health Visits and MyMercy—available in Springfield. For more information visit: <https://www.springfieldmo.gov/5068/Coronavirus> or call 417-874-1211.

❖ **Cox Health Visits**

Cox Healthcare System is providing free virtual visits to screen patients for COVID-19 and provide more guidance about the appropriate actions to take if they are sick with the Coronavirus. Virtual visits are online appointments that are available for people ages two years and older and include a COVID-19 Risk Assessment and if needed, a prescription referral to a pharmacy. For more information visit: <https://www.coxhealth.com/services/virtualvisits/> or call 417-269-3000.

❖ **Mercy Health**

Mercy Health provides virtual care options to seek medical treatment without exposing others to illness. MyMercy is a free, easy-to-use application to manage your whole family’s health online. This app allows users to access information about their health and care team 24 hours a day. For more information visit: <https://www.mercy.net/patients/mymercy/> or call 417-820-2000.



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❖ **Missouri Food Stamp**

Food Stamp/SNAP certification periods are extended by six months for those with re-certification periods in March, April and May 2020 to prevent Food Stamp benefits from ending during the COVID-19 pandemic. DSS waived all work requirements for able bodied adults without dependents through the end of the federal emergency. Missouri will issue the Pandemic Food Stamp/Supplemental Nutritional Assistance Program (P-SNAP) to give households currently eligible for SNAP the maximum benefits. Families eligible for free or reduced-price lunch in school districts that have closed for five consecutive days will receive a P-EBT (Pandemic - Electronic Benefit Transfer) to value the amount of missed meals. For more information visit <https://mydss.mo.gov/food-assistance>

❖ **WIC (Women, Infants and Children) | Jordan Valley Community Health Center**

Effective 3/18/2020 - All satellite WIC locations are closed until further notice. All appointments will be handled over the phone. The WIC program is housed at Jordan Valley Community Health Center and provides free services for qualifying participants such as health screenings, nutrition education and additional food packages, breastfeeding support, referrals to health care providers or social services agencies. For more information visit: <https://www.jordanvalley.org/services> or call 417-864-1540.

❖ **Missouri Department of Social Services (DSS)**

Effective 3/24/2020 - The following offices of the Missouri Department of Social Services will be closed to the public through 4/6/2020: Family Support Division, Child Care Subsidy, MO HealthNet (Medicaid), Children's Division, Division of Youth Services. Please visit the DSS website to see how the offices will conduct business during this time period at <https://dss.mo.gov/covid-19/>

❖ **MO HealthNet (Medicaid)**

Telehealth is available to MO HealthNet participants. There will be no copays for COVID-19 testing for MO HealthNet participants. Coverage will be extended to Missourians ages 19 to 64 who test positive for COVID-19. Requirements for prescriptions refills will make sure participants have access to essential medications. For more information visit: <https://dss.mo.gov/mhd/or> call 573-751-3425



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❖ **Center for Disease Control**

The Center for Disease Control website provides the latest updates on COVID-19 cases in the U.S and links to resources that describe actions to take if you think you are sick, are an older adult or have health conditions that would increase the effects of coronavirus, symptoms and how to prepare your family. This website also provides resources for communities regarding travel, schools, childcare, businesses, employers, community and faith-based organizations and healthcare workers or institutions. For more information visit: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

JOB SEEKERS and EMPLOYERS

❖ **Missouri Job Center**

The Missouri Job Center provides resources to job seekers and employers impacted by the COVID-19 virus. Information on employment opportunities and information on apprenticeships throughout the state, steps on how to file for unemployment for individuals and businesses through the Missouri Department of Labor. For more information visit: <https://www.springfieldmo.gov/1007/Workforce-Development> or call 417-887-4343

❖ **File for Unemployment | Missouri Department of Labor**

The Missouri Department of Labor's website provides information on how to file or manage an unemployment claim or claim benefit eligibility. The website also features information on worker's compensation and discrimination for businesses and workers. Businesses can file unemployment for groups of employees they may have to lay off due to COVID-19. For more information visit: <https://labor.mo.gov/coronavirus>

❖ **US Small Business Administration (SBA)**

The US Small Business Administration website describes areas eligible for SBA disaster loans and the steps to apply for a loan. SBA can provide small businesses who have experienced substantial suffering due to COVID-19 with low-interest federal disaster loans to overcome temporary loss of revenue. For more information visit: <https://disasterloan.sba.gov/ela/> or call 1-800-877-8339.



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COMMUNITY RESOURCES

- ❖ **Community Health Advocates | Springfield-Greene County Health Department**
Community Health Advocates help individuals navigate Springfield resources and work with individuals to determine their needs and provide personalized referrals to employee assistance, affordable housing, healthcare, pregnancy and parenting services, education, disability services and childcare assistance. To make a referral visit: <https://www.springfieldmo.gov/CHAreferal> or call 417-874-2477.
- ❖ **Crosslines Food Pantry | Council of Churches**
Crosslines Food Pantry is remaining open and changing its distribution process to protect public health and serve the community. Individuals must be a Greene County resident, meet USDA requirements, show Social Security identification and bring mail with current address that is less than 30 days old to access the pantry. Crosslines is taking online food orders at: <http://www.123formbuilder.com/form-5352339/form> or phone calls at 417-869-0563.
- ❖ **U.S. Census 2020**
The U.S. 2020 Census invitations began arriving at households March 12. For the first time, nearly everyone will be invited to respond online, by phone, or by mail. Along with the invitation, households will receive a census overview, description of language assistance in English and 12 additional languages, and a census ID number. More information about when most people will receive their invitations can be found at [2020census.gov](https://www.2020census.gov).
- ❖ **Tax Filing New Due Date**
The tax filing deadline has been extended to July 15, 2020. For individuals with simple returns to file and have access to a computer, they may want to consider utilizing the following website suggested by Community Partnership of the Ozarks: www.myfreetaxes.com.
- ❖ **Prosper Springfield Website: “Get Help & “Get Informed”**
This website has information on current resources and services available in the Springfield/Greene County area. Click "Get Help" to find information related to almost any area of need related to education, health, housing, job/financial assistance and transportation. Please visit: www.prosperspringfield.org.